

BUSINESS PARTNER BRIEF

OCTOBER 2021



Director's Message

We have a lot of great news and photos to share with you in this month's edition of the Business Partner Brief. And we're especially pleased to announce our Festival of Flight will take place on Saturday, November 6. It promises to be a fantastic event and I look forward to seeing you there! - Cynthia Guidry

Air Force One Visits LGB

LGB was honored to host President Biden when he visited Long Beach last month. A visit from Air Force One is exciting and historic - the last visit was in 2009. Air Force One landed at LGB on September 13 and departed the next morning. We received great feedback from the U.S. Secret Service about the excellent job the LGB team did in coordinating the visit. Special thanks to our partners at Ross Aviation, the Air Traffic Control Tower, Virgin Orbit, Long Beach Police and Fire Departments and other City of Long Beach staff.





LGB Business Partner Spotlight: Long Beach Airport Valet

This month we'd like to introduce Long Beach Airport Valet, which is operated by Mani, and Operations Manager Apple Alfonso. Apple started as a part-time cashier 15 years ago, and fell in love with the company and its employees. She especially enjoys interacting with customers and employees. Apple is a mother of three beautiful kids and their family loves to spend time together and travel!

Q: Can you tell us about your operations at Long Beach Airport (LGB)?

A: Long Beach Airport Valet, which is located just steps away from the airport terminal, started providing short-term and long-term valet service for travelers in 2001. We offer a very convenient drop-off and pick-up service for their vehicles, with a very competitive rate of \$27 per day. And we try to provide a good experience here at LGB - their vehicles even receive a complimentary wash by the time travelers have returned from their trips!



Q: How has COVID-19 affected your business?

A: Like many other small businesses, COVID-19 made a major impact on our operation. We temporarily closed our business for four months and furloughed 90% of our team. We are slowly getting back on track and have a positive outlook that we'll continue getting busier and fully staffed.

Q: What do you like best about being part of the LGB community?

A: Our LGB community has been great to us throughout the years. We have a good relationship with everyone. We love that LGB has a quaint and family vibe to it with plenty of room to grow our business.

Festival of Flight Set for November 6

We've been closely monitoring the COVID situation with the Long Beach Health Department, and we're excited to announce our in-person Festival of Flight will be held on Saturday, November 6. Because of the pandemic, it will be quite different from years past, but we're confident that our team will make it a great event. Capacity will be limited to less than 10,000 attendees and we will utilize an online reservation system to stagger attendance, while adhering to current safety protocols. Follow @LGBAirport on Facebook and Twitter for details.



LGB Hosts Flying Eye Hospital

In addition to Air Force One, we were happy to host another special visitor to our airfield this past month. The Orbis Flying Eye Hospital is a plane like no other - a state-of-the-art teaching hospital complete with operating room, classroom and recovery room. This aircraft travels the world on a mission to end avoidable blindness. In addition to its life-changing work, the Orbis Flying Eye Hospital holds a special place in our hearts because this MD-10 aircraft was manufactured right here in Long Beach!



LGB Commemorates 20th Anniversary of 9/11

On the 20th anniversary of the 9/11 attacks, we remembered the lives lost and those that were forever changed. This tragedy changed airports forever and Long Beach Airport is grateful to the Long Beach Police Department, Long Beach Fire Department and Transportation Security Administration (TSA) employees who keep us safe every day. In addition to displaying the floral arrangement pictured here, our historic terminal was illuminated red, white and blue in commemoration of 9/11.



Honoring Hispanic Heritage Month

National Hispanic Heritage Month, which is celebrated in the United States from September 15 through October 15, commemorates the contributions and influence of Hispanic Americans to the history, culture and achievements throughout our country's history. Olga Custodio was the first Latina U.S. military pilot, logging over 11,000 flight hours for the U.S. Air Force, and went on to become one of the first Latina commercial pilots, flying for American Airlines. Check out our social media channels to learn about another inspirational figure in honor of this month!



Seen at the LGB Scene

Travelers enjoyed taking pictures next to an Acura Grand Prix of Long Beach pace car in the garden area last month! In the South Concourse, you may have noticed the new window wrap of the Port of Long Beach that brings a glimpse of our port indoors. And one of our local aviation geeks, Matt Dawson, spotted a T-38 from the 71st Fighter Training Squadron preparing to depart LGB.



30th Anniversary of the C-17's Maiden Flight

Aircraft manufacturing is part of LGB's rich aviation history and 30 years ago on September 15, 1991, the C-17 Globemaster III took off for its maiden flight from Long Beach Airport. The C-17 was built right here in Long Beach. As Boeing describes it, "the massive long-haul military transport aircraft tackles distance, destination and heavy, oversized payloads in unpredictable conditions - Always Dependable. Always Ready."



Phase II Construction Update

Our Phase II Terminal Area Improvement Program continues to move forward. Electrical and mechanical work for the new Checked Baggage Inspection System (CBIS) building and the Baggage Makeup area is 90% complete! There's a tremendous amount of work going on at the new Ticketing Lobby construction site including interior and exterior insulation and drywall installation, mechanical, electrical and plumbing, and exterior site grading and haul off. And in the new Baggage Claim Area, demolition work and gas line rerouting continue.



Electrical work for the new Ticketing Lobby and exterior site grading are underway.



Take a behind-the-scenes peek at the demolition work in preparation for the new Baggage Claim Area improvements, east of the Concourse.

Airport Advisory Commission Returns to In-Person Meetings

After convening virtually since the start of the pandemic, the Airport Advisory Commission (AAC) returned to meeting in-person last month and also elected Vice Chair Katie Larsen. The commission serves in an advisory capacity to the Long Beach City Council on Airport-related items. AAC meetings are held on the third Thursday of the month (except April, August and December) at the Courtyard by Marriott Long Beach Airport. Meetings are open to the public, follow COVID protocols and begin at 4 p.m.

August Commercial Flight Activity Stats

Commercial airline passenger traffic at LGB increased 366.8% in August 2021 compared with the same period in 2020, and decreased 37.3% when compared to the same pre-pandemic period in 2019. LGB served 203,940 passengers in August 2021. Total air cargo carried by aircraft, both inbound and outbound, increased 8.8% in August 2021 compared to the same time the previous year; 1,109 tons passed through LGB in August 2021.

	Aug 2021	Aug 2020	% Change	Aug 2019	% Change	YTD 2021	YTD 2020	% Change	YTD 2019	% Change
Passenger Traffic										
Enplanements	101,255	21,424	372.6%	163,085	-37.9%	596,515	412,712	44.5%	1,181,307	-49.5%
Deplanements	102,685	22,261	361.3%	162,019	-36.6%	594,729	415,191	43.2%	1,177,899	-49.5%
Total Passenger Traffic	203,940	43,685	366.8%	325,104	-37.3%	1,191,244	827,903	43.9%	2,359,206	-49.5%
Total Air Cargo (Tons)	1,109	1,019	8.8%	1,671	-33.6%	8,666	10,394	-16.6%	13,871	-37.5%

Airport Administrative Offices Closed November 2

In observance of Election Day, Long Beach Airport administrative offices will be closed on Tuesday, November 2. Airport operations, security and building services will continue uninterrupted.